



## COVID-19 Update for clients and referral sources

3/13/2020

As you all know, the COVID-19 situation continues to change and develop. There is new information coming from the Federal and State Government, medical experts and care providers on an almost constant basis. Pantheon is committed to utilizing the most accurate and current information to make as informed a decision as possible.

First and foremost, everything we are doing is done with the utmost respect to the safety and security of our staff and clients. Please understand that there is no one right approach (except to wash your hands and not touch your face) and all choices bring potential benefits and consequences.

With that in mind, after spending an hour and a half with our trade association and industry experts this afternoon, Pantheon **will continue** to stay open to provide our prevocational services and most community employment services. There are some exceptions which we will outline below, and plans are subject to change pending new information or guidelines.

This decision was not made lightly, but given our current proactive infection control policies, lack of any confirmed cases within the program and lack of community spread– we feel we can offer a work environment in line with current CDC guidelines and recommendations. There has been no mandate to close prevocational or day services at this time, though individuals who are at severe risk of respiratory infection should not be attending. Additionally, those who feel exposure may have occurred in outside settings, traveled recently or exhibiting any signs of illness should also not attend.

This decision was also made from the desire to help those we serve maintain as much a sense of normalcy as possible. Change can be extremely difficult and disruptive, and the removal of meaningful work activities from their life can add a great deal of stress and uncertainty. Hopefully the steps being taken nationally can help prevent any unnecessary escalation, and the “return to normal” can occur sooner rather than later.

In the event you, your client, or your family member chooses not to attend for a period of time: we understand and support your choice. This is highly personal decision and must be made on an individual basis. Our only request is for you to please let us know as soon as possible if you are not attending (and an anticipated return date), so we can manage our transportation, staffing coverage and work flow.

Please feel free to reach out with any questions or concerns. Have a good weekend, and stay safe!

Sincerely,

Rick Block  
Executive Director

Erik Martin  
Operations Director